Safari on Leopard 10.5.X causing problems with CAC:

If you are running Leopard 10.5.X you will want to be running Safari 4.0.4 to gain access to CAC websites.

It has been found that the later versions of Safari: 4.0.5-5.0.2 do not like "talking" to most CAC websites.

If you have already updated to a later version of Safari on Leopard it will be hard to uninstall and reinstall Safari since it is a core app and is part of the OS. If you find yourself in this situation there is a program that will let you delete Safari and any extension & plist files that are hidden within the OS. AppZapper will allow you to completely uninstall Safari. You can download AppZapper for free from <u>http://www.appzapper.com</u> for \$12.95, it will give you 5 free Zaps "uninstalls."

After uninstalling Safari you will need to download and install Safari 4.0.4 from Apple's website. It is also a good idea to clear out the Cache before you reinstall Safari. Clearing the Cache will help your OS run smoother, there are 3 locations where the Cache is located:

- 1. HD>Users>Your home Folder>Library> Caches
- 2. HD>Library> Caches
- 3. HD>System>Library> Caches.

Open the Caches folder and delete everything inside the folder. You won't be able to delete or empty the trash until you restart your Computer. So after you clear your Cache restart your computer login and empty your trash.