

## Symptoms

AKO webmail2 not loading when using Internet Explorer 9.

## Fix

1. Log-in to <https://webmail2.us.army.mil> and attempt to load your webmail
2. The Site will hang up while loading webmail2 around 70 - 80%
3. Press F12 - this will load the debugging console
4. Click on the Script tab
5. Click the button that says "Start debugging"
6. AKO webmail will load and you can exit out of the debugging console

This will allow you to access your AKO webmail 2.0 from IE9 permanently.